

# IDAHO HEALTH DATA EXCHANGE

## QUARTER 2- 2021 NEWSLETTER

### HIGHLIGHTS

Welcome to IHDE's Quarter 2 newsletter! IHDE continues to provide a trusted health data platform supporting high-quality, longitudinal care records and an end-to-end data quality program for our partners and stakeholders. By combining medical, behavioral, prescription, and social determinants of health (SDoH) information, IHDE now hosts a robust super-dataset that goes beyond most traditional health information exchanges. Incorporating advanced data sharing capabilities, IHDE continues to be Idaho's trusted data trading partner, improving quality of health outcomes. Thank you for being here, and enjoy our exciting updates for Quarter 2!



#### SOCIAL SERVICES

IHDE's social service partner platform, Aunt Bertha, is now live for all users! Live training sessions were hosted throughout Quarter 1, and training videos are now available on our website. IHDE will continue to host a series of live training sessions throughout the year. More information and dates forthcoming.



#### PRESCRIPTION DRUG MONITORING

The availability of Idaho's prescription drug monitoring program (PDMP) data is now available in the IHDE Clinical Portal. This new feature enables providers the ability to view real-time prescription information within the context of the patient's longitudinal record of care.



#### CONSENT MANAGEMENT

IHDE recently announced a new partnership with Leap Orbit to implement its Consentric consent management toolkit. The partnership will enable IHDE to expand its services to behavioral health providers, facilitating the sharing of mental health and substance use disorder (SUD) information with patient approval.

# UPDATES & NEW SERVICES

Throughout the first quarter of 2021, IHDE continued its groundbreaking effort to make technology enhancements while curating an array of tools aimed at improving patient outcomes. IHDE continues to work on a variety of projects, improving our robust super-dataset that goes beyond traditional health information exchange. Through our SDoH tool, access to Idaho's PDMP, and our new consent management project, IHDE continues to innovate while maintaining our reputation as the trusted data trading partner, improving quality of health outcomes and reducing the cost of care.

## Aunt Bertha- Social Services

IHDE and Aunt Bertha's shared social services platform is now available to ALL IHDE users and participants! Aunt Bertha's social care network connects verified social care providers with people seeking help. You can access and utilize the tool, including the PRAPARE assessment, to help

patients and clients connect with community based organizations in their area. The tool is already being utilized by a variety of IHDE partners, and we hope to see its continued use and growth throughout the state! To learn more and see our video, [click here](#).

## Prescription Drug Monitoring

IHDE recently added new capabilities to its Clinical Portal platform, including the ability to view the prescription drug monitoring program. The availability of the PDMP in the IHDE Clinical Portal enables providers in your organization to make more informed clinical decisions at the point of care. This feature increases the ability of the provider to access prescription drug information within the context of the patient's longitudinal record of care, helping healthcare providers make critical clinical decisions, including the prescribing and dispensing of controlled substances.

## Leap Orbit- Consent Management

IHDE's recent partnership with Leap Orbit enables the sharing of mental health and substance use disorder (SUD) information with patient approval. The partnership reflects the broader trend in healthcare to treat the whole person by integrating behavioral health services with the physical healthcare infrastructure. Leap Orbit's Consentric toolkit enables healthcare organizations to rapidly configure and deploy streamlined digital consent workflows, which will be made widely available to users via initial integrations with IHDE's clinical portal and master patient index. As a result, clinicians across Idaho will be able to obtain patient consent quickly and easily during any patient encounter. To maintain patient privacy preferences and safeguard sensitive health information, patients will be able to choose from several data sharing profiles that address their medical and behavioral health information. IHDE hopes this tool will aid Idaho's providers by improving coordination across the continuum of care.







## **PARTNER SPOTLIGHT: ORION HEALTH**

**IHDE'S CLINICAL  
PORTAL**



You may ask, "What exactly is IHDE's Clinical Portal and how does it help me?" Our partnership with Orion Health provides a single, comprehensive electronic patient health record for IHDE's participant organizations. In partnership with Orion, our clinical data portal enhances IHDE's connections, providing more complete data from participating EHR systems. The platform improves diagnoses and treatment, facilitates healthcare navigation, and brings transparency to healthcare services. Orion's platform helps IHDE participants and stakeholders:

- Access complete information
- Facilitate timely communication
- Increase transparency
- Optimize utilization

Orion's next generation technology employs a secure and resilient platform for IHDE, breaking down healthcare silos through information sharing throughout the state of Idaho.

## **REMINDER: TAKE IHDE'S LATEST SURVEY!**



IHDE recently released a survey to all users to gain more information related to quality, services, and areas of improvement. Please check your email for more information on how to access the survey and answer our questions.

IHDE is also soliciting user feedback! If you have a story that you would be willing to share that illustrates how IHDE's services have helped improve or support the critical work you do, please email or call us!

**E: [info@idahohde.org](mailto:info@idahohde.org)  
P: 208-803-0030**

# A LETTER FROM THE OFFICE OF THE EXECUTIVE DIRECTOR

This past year has had a dramatic impact on people's health and wellbeing, and on the way that people access healthcare and other health related services. Many people have put off preventive care and elective procedures at the same time that mental and behavioral health needs have sky rocketed. While increased use of remote care (e.g. telehealth and virtual visits) has helped, the need for more complete well-coordinated ambulatory care has never been greater.

What has become clear, particularly during the COVID-19 pandemic, is that a person's health is so much more than what happens inside a doctor's office. A wide variety of data and information needs to be shared by medical and non-medical providers to understand the whole person, their needs, and to deliver more effective health services. IHDE continues to evolve to become a one-stop-shop to meet these needs for Idahoans with sharing of reliable data and information across a range of stakeholders including healthcare providers, payers, and community based organizations that address health related social needs. With leading technology, IHDE is increasingly able to provide high quality aggregated datasets to our participants and stakeholders that can be used to support more effective care for Idaho's citizens.

IHDE is in a unique position to help Idaho optimize access, coordination, and completeness of services in a transformed and increasingly digitalized healthcare environment. By delivering robust datasets and a wide array of services, IHDE acts as the conduit for thousands of users throughout the state to help address the medical, behavioral, and social needs that their patients face. While the challenges of adapting to this ever-changing landscape are not easy to solve, IHDE's leading technology and support services help to tackle healthcare's toughest issues by addressing whole-person care.

As the world continues to change and evolve, IHDE remains a strong and steadfast partner for health systems, providers, payers, and community based organizations throughout the state. Thank you for being a part of our transformation, and helping to improve the quality of healthcare for all Idahoans.

**Dr. Craig Jones**  
Chief Medical Officer  
Idaho Health Data Exchange