Happy New Year, and welcome to IHDE’s first quarter newsletter! Reflecting on this past year, IHDE has made huge strides and grown to help address the medical, behavioral, and social needs that influence the wellbeing of Idahoans. IHDE has been working with a wide-array of stakeholders and actively building a best in breed technology infrastructure to provide access to reliable data and information, combining traditional healthcare data with other data sources to improve overall performance. We thank you for your continued partnership throughout this process, and look forward to connecting with you all more in the New Year!

IHDE recently announced a new partnership with Aunt Bertha to provide a safe, secure, and effective platform for participants to connect patients with social services. This tool will help users act on patients’ social determinants of health while connecting them with resources to improve health equity.

IHDE recently announced its partnership with Connect America to deliver remote patient monitoring technology solutions. This solution bridges the gap between individuals and providers, offering advanced capabilities in conjunction with existing IHDE services.

IHDE recently announced their new partnership with KPI Ninja to improve the health of populations in Idaho. This partnership will provide IHDE participants interoperable technology and advanced analytics that cut burdensome data processes and instill insights to enhance health outcomes.
CHANGES & IMPROVEMENTS
THE NEW IHDE

IHDE has begun a groundbreaking effort to make technology enhancements while curating an array of tools aimed at improving patient outcomes. The services offered by IHDE are responsive to the needs of a wide range of Idaho’s stakeholders including independent practices, health centers, critical access hospitals, behavioral health providers, providers in rural settings, community providers assisting with social and economic needs, as well as large health systems and Idaho’s insurers. Utilizing these new services in conjunction with IHDE’s traditional data sharing capabilities gives our participants a complete, holistic picture of their patients’ data and care. As a trusted data sharing partner, IHDE looks forward to training and onboarding our participants with these new offerings.

Aunt Bertha- Social Services
While thousands of nonprofits and social care providers are addressing the social determinants of health needs in communities, navigating the system to get help is both difficult and time consuming. Aunt Bertha’s social care network connects verified social care providers with people seeking help. In Idaho, there are over 2,000 social service organizations connected through Aunt Bertha, making it easy to find the appropriate local services.

Connect America- Remote Patient Monitoring
Connect America’s web-based platform offers the ability to monitor, educate, engage patients, and their proprietary predictive analytics tool can identify and stratify risk factors. This means that providers will have advanced remote monitoring capabilities in conjunction with patients’ health records and telehealth capabilities offered by IHDE. If you are an IHDE participant with an existing interface, you will not have to build an additional interface to access Connect America capabilities.

KPI Ninja- Analytics
KPI Ninja provides analytics capabilities for individual patients and population health. It allows IHDE participants to utilize analytics on a combination of data types, including social determinants of health data from Aunt Bertha and Remote Patient monitoring data from Connect America. KPI Ninja brings a trusted brand, proven technology and a deep focus on innovation that creates an analytics powerhouse for those looking to be successful with value-based care. Their platform, Ninja Universe, has earned NCQA’s eCQM Certification, Measure Certification℠ for HEDIS® Health Plan 2020, Patient-Centered Medical Home and Patient-Centered Specialty Practice Prevalidations.

myhELO- HIPAA Compliant Telehealth
IHDE’s partnership with myhELO will provide rapid, reliable access to patients via secure messaging, video, automated email and text updates, reminders and more. IHDE believes this HIPAA compliant new service will add value for their existing stakeholders, helping them to continue providing vital healthcare services to Idaho’s citizens and communities.
IHDE is excited to announce a recently secured, large grant from a private funding source! The new grant will:

- Establish IHDE’s independence from federal and state funding sources
- Help offset costs for disadvantaged healthcare organizations to connect to and participate more thoroughly in IHDE’s suite of service offerings
- Increase IHDE’s ability to remain flexible and innovative
- Allow IHDE to stand out in the local and global markets

The funding allows IHDE to stay steadfast in its commitment to be a leader in interoperability, while continuing to drive forward on its mission to lead collaboration in the healthcare community to improve patient care.

2021 looks to be a promising year full of innovation and collaboration. We look forward to continuing to support and build our relationships with you!

Hans Kastensmith
Executive Director
Idaho Health Data Exchange

AUNT BERTHA - SOCIAL SERVICES PLATFORM TRAINING

STARTING THIS MONTH!

IHDE has begun the process of training its participants on their instance of the social services platform, Aunt Bertha. The training session will take about an hour, and is highly encouraged for all staff who utilize IHDE services. To learn more and sign up for a training session, reach out to us at training@idahohode.org or by phone at 208-803-0030.

IHDE PARTNERS WITH 4MEDICA TO ELIMINATE DUPLICATE PATIENT RECORDS

IHDE is on the fast track to improve its ability to match patients records that come from different healthcare delivery settings. Identity management is at the heart of sharing health information and is essential to building the most comprehensive and accurate health record. In May, IHDE announced its partnership with 4medica® to implement and operate a powerful end-to-end cloud-based enterprise master patient index (eMPI) solution and sophisticated master data clean-up service to improve the health and lives of its patients statewide. IHDE is augmenting its current eMPI software to increase the accuracy of patient matches with the proven combination of 4medica Big Data MPI™ and 4medica 1% as-a-Service™, a real-time, transaction cloud-based service that leverages innovative technologies, people, and proven processes.